What will I need?

1. CT-550 / CT-2000 / CT-1000

2. Power supply that came with the scanner

3. USB Data Cable (provided in the box with your unit)

4. Windows computer (laptop or PC)

What if I don't have the USB Data Cable that came with my unit?

*   You can purchase a replacement cable on our website or through another retailer.

    http://www.fraudfighter.com/fraud-prevention-products/

How do I know which USB Data Cable to purchase for my unit?

*   If you are ordering on our website, choose the data cable that corresponds your model number. If you are using another retailer, see examples below.

    CT-550 - Mini USB Data Cable

    CT-1000 - 3.5mm TTL USB Data Cable

    CT-2000 **-** RJ USB Data Cable

What if I have a serial port data cable but my computer only has a USB port?

*   You will need a USB to RS232 DB9 adaptor. This can be purchased on our website or through another retailer.

    http://www.fraudfighter.com/fraud-prevention-products/

What do I do if I have a Mac computer?

*   The software updating tool will only work on computers that are running Windows. You will need use a different computer.

Do I need internet access to update my software?

*   You will need an internet connection to access our website and download the files to your computer. Once the files have been downloaded, internet access is no longer needed.

If you need assistance, please contact us at (800) 883-8822